



## We Installed Your New Smart Meter Today!

The meter replacement process may have allowed air, debris, or potential contaminants to enter your water line. **We recommend you flush your plumbing** by running the cold water in your bathtub or shower for a few minutes.

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### Questions about your installation?

Call our customer service center  
at **52-WATER**, 24/7.



## SWBNO SMART METERING PROGRAM

Smart water meters are a reliable, industry-proven technology. We will be able to read your meter automatically and remotely through a secure network. Your new smart meter and online customer account will empower you to manage your water use and budget. This technology will also help SWBNO respond faster and more efficiently to customers' needs.

### Responding to Customer Needs

Have confidence your bills reflect actual customer use.



More accurate, frequent  
water use readings



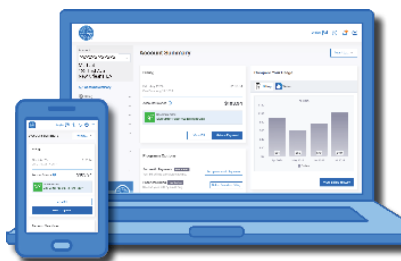
Ways to track the  
health of your meter

**SCAN FOR  
MORE INFO**



# A **NEW** CUSTOMER ACCOUNT EXPERIENCE

Together, your smart meter and your new customer account will give you more control over your water use and, ultimately, your bill.



Access to hourly water use data anywhere, anytime



More customized alert options to manage your budget



Early leak detection



Better understand your water use habits

## REGISTER NOW!

Scan the QR code or visit [SWBNO.org](http://SWBNO.org) and click My Account. You'll need your:



- Account number
- Last name or company name (as seen on your bill)
- Service address
- Preferred email

### LEARN MORE

[swbno.org/Projects/SmartMetering](http://swbno.org/Projects/SmartMetering)

 52-WATER

 [SmartMetering@swbno.org](mailto:SmartMetering@swbno.org)

Para español, visite nuestro sitio web.

Đối với người Việt Nam, hãy truy cập trang web của chúng tôi.

*Last revised: January 2025*

