

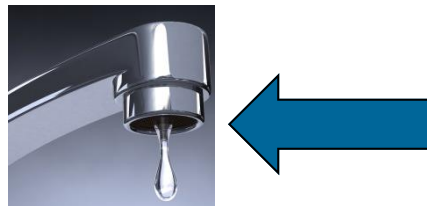


Sewerage and Water Board of New Orleans

Customer Information on Lead Service Line Replacement

S&WB replaced a lead service between the water main and your meter:

- As a result, the lead levels in your drinking water may increase temporarily (this could last several weeks to several months).
- You should run the cold water at a high flow at all of your faucets for at least 5 minutes each, one at a time, starting with the faucet closest to your water meter, to remove any lead particles that may have gotten into your plumbing when we were working on your service line.
- After flushing your faucets, clean your faucets' aerators. Lead particles can be trapped in aerators. Simply unscrew the aerator from the tip of the faucet, wash and replace it. We recommend continued flushing for at least a month before using the water for drinking and cooking after the repair has been completed.



- You may want to have a Licensed Master Plumber inspect your service line from the meter to your home. If it is a lead line, we suggest you have it replaced.
- Customers may also call our Water Quality Laboratory at 865-0420 to request to have your water tested for lead.
- You may also want to obtain NSF-certified filters that have been rated to remove lead. For more tips on reducing lead in drinking water visit our website at www.swbno.org/waterfacts the Environmental Protection Agency's website at www.epa.gov/safewater/lead. For more information call 52-WATER (504-529-2837).